



Let us save our BSNL which saves us!

ALL INDIA BSNL EXECUTIVES' ASSOCIATION TAMILNADU CIRCLE

President
R.ASHOK KUMAR
9486100066

Secretary
S. PRABHAKARAN
9486103277

Finance Secretary
K.SAKTHIVEL
9486100668

No: AIBSNLEA / TN Circle/ 2024-25 /3 **dated at Chennai the 09.04.2025**

To
The CGM,
BSNL, Chennai.

Respected Sir,

We respectfully submit the following points for your kind perusal and consideration:

1. We would like to extend our warm and wholehearted congratulations for attaining first position among all circles in revenue in the financial year 2024-25 under your esteemed leadership and TN Circle will reach heights under your guidance.

With reference to the corporate office guidelines, the long stay Inter circle transfers are carried out for 26/25 and 24 years, and to maintain the cycle, now for the executives having stay more than 20 years are going to be considered for Inter circle transfers by corporate office in the cadres of SDE/AGM.

At this juncture we request that any transfer for the executives who has a long stay of 20 years and above in a station may be exempted from Intra circle transfer as they will be considered for Inter circle transfer. Sir we strongly believe that the multiple transfers will surely reduce the working efficiency of the executives and also it affects their performances. We once again humbly request that the corporate office guidelines may be followed on intra circle transfers please.

And for the executives below SDE/AGM the deficit BAs and the excess BAs list may be issued and on request or as per existing guidelines the deficit BAs may be filled please.

2. Respected Sir, many DRs opted the EPF higher pension and provided all the details required by our office and submitted the joint option form. The same was approved by our office and the status was shown as "APPROVED BY THE EMPLOYTER" in the EPFO portal. Now the status shows in the portal as "REJECTED BY THE REGIONAL OFFICE". It was clarified with the EPFO officials; they informed that our office had not submitted all necessary documents requested by the EPFO.

We humbly request you sir that to instruct your good office to appeal EPFO Chennai to review and approve the rejected joint option by providing necessary data of around 400 aspirants.

Sir, this matter is of great concern for the peaceful retirement life, and we trust that under your leadership, immediate steps will be taken to resolve this issue.

And also we request to issue necessary SOP for the EPF Higher pension opted employees who are struggling to proceed as there are more ambiguity and no clear instructions to proceed for approved candidates please. We also request one nodal may be appointed to resolve the EPF higher pension issues. Model SOP issued by Calcutta telephones enclosed pls.

3. The request Transfer of Smt. T.R Ambika AGM Erode to Thanjavur may considered sympathetically and the orders may be issued at the earliest please.



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4. We submit something more important about the billing and PMS issues in new version of CDR. The detailed issues is enclosed please. We request your kind intervention to resolve the issues please.

5. Respected Sir, there received lot of complaints on voice in the new 4G radiated sites as voice is the most trusted service of BSNL by many customers particularly in rural are to be resolved to retain the customers please.

6. Lot of office premises are being idle and so getting damaged are to be rented out and also the residential complexes and IQs are to be maintained by doing necessary repair and painting works to save the BSNL assets and also to facilitate the incumbents a comfortable stay please.

7. In FTTH segment frequent disturbances and the speed issues are arising is to be addressed and also we request to explore possibility of sending messages to the customers about failure and the estimated time of restoration so as to enable them to plan their activities which will enhance our brand image and trust please.

8. There persists lot of issues in IN recently lot of issues raised due to IN overload leads to lot of customer complaints and it is reliably learnt that the very old IN to be replaced with a new one to solve the issue permanently. As IN is the heart of the mobile services we request that the new IN may be installed and we strongly believe that it can be done only under your esteemed leadership and which will be always remembered as a milestone of mobile services in entire South Zone.

We are confident that these issues will be given the thoughtful consideration they deserve, and enhance the working environment for all BSNL employees.

Thanking You Sir,

Yours Sincerely,

S.Prabhakaran,
Circle Secretary, AIBSNLEA
Tamilnadu Circle.